# **EPA Information Strategy Stakeholders Meeting March 8-9, 2001**

## **Facilitator's Flip Chart Notes**

## **Key Issues/Concerns**

- Occurrence data
- How to deal with developing info systems capture and delivery to public
- Data drives policy
- Implementation of new rules
  - big task
  - data quality
- Integration of data utility, state and federal levels
- Integration of facility ID information
- Keeping data set simple enough to be able to work with it
- Data collection and reporting burden potential impacts on data quality
- Data quality
- Reporting burden
- Transition to data management
- Data integrity throughout decision making process.
- How to upload data
- How accurate data reporting
- SDWIS/FED development listening for needs and ideas
- Selection of quality metrics
- Harmonization of data
- Effects on listed chemicals
- Ideas and options for improving information systems
- Public access to data regarding their water and enforcement data
- Implications for small business
- Implications for implementation of SDWIS-State
- Good quality data (occurrence and exposure)
- Data completeness for rule implementation
- Support for UCMR
- Understanding clear objective

## **Questions Regarding Existing Systems**

- Will SDWARS be available to public?
  - ultimately, yes
- Which systems intended to be primary for public access?
  - ultimately, SDWIS-Plus
- Will state labs be able to upload to SDWARS?

- lab that does analysis will do the reporting
- hopefully via www
- Will there be opportunity for QA/QC by utilities in phase 2?
  - yes

#### I. a) Source Water Contamination Prevention

- Guidance to states on TMDL information/data?
  - with stakeholders input yes
- Intend to look at CWA information to see if it is relevant to drinking water if so, will look at it if needed for EPA national picture otherwise stay at state level geo ref (at intakes and wells) information needed to establish this possible relationship
- Will publish strategy in 3-6 weeks
- Drinking water information being used for CWA assessments not seen in positive light need more/better communication between SDWA and CWA people at EPA HQ and Regions
  - this strategy is intended to start addressing this
- Will <u>more</u> information be required from states for this?
  - 4 data items in SDWS
  - no regulatory requirement to provide the information but a <u>need</u> for the information
- Don't count widgets focus on information needed to assess <u>results</u>
  - lot of counting inherent in table presented
  - locals not currently mandated to report this information to state his effort required to get this data
  - key to assess whether the information supports national picture, id who collects and how to get it to systems
- Concern source water prevention a PWS responsibility?

  Systems only one piece of local architecture of prevention for systems

#### I. a) OGWDW Data Needs

- Need to ask: what analyses will be done, and how will they be done? (what questions and how data will be used to answer them)
- What documentation required to demonstrate quality of what is done with the data to ensure quality
- Can't see how to link UIC to PWS information without GIS
- Different places in different states have data on PWS, UIC and source water protection
- Caution against establishing an unwarranted relationship
- Relate <u>all</u> to geographic location using consistent location information link all different types of data to location. Then can ID potential for relationships need good geospatial data
- Where is responsibility for collecting source water <u>protection</u> data
  - voluntary
  - not required of PWS
  - state cup is full collection of locational data means something else won't get done
- Real tension when creating central integrated system means changes/compromises for managers and users of existing systems

- Those responsible for collecting the data should have primary weight
- Lat/long might answer data integration issues then <u>user</u> needs to be able to identify their lat/long to make use of data (for intakes and wells)
- We <u>have</u> mechanism to get geospatial information for every PWS
- EPA information needs:
  - for six year review and other auxiliary needs
  - measures effectiveness of protection programs
  - identify contaminants for regulation
  - identify steps to provide source water protection
- Make best use of existing data collection programs (e.g. USGS)
- States have similar data needs themselves
- Locational data valuable, but knowing the limits of that data equally valuable caution regarding using it inappropriately
  - must designate appropriate use/interpretation of locational data
- Also prepared to drop data requirements that are not needed
- Need to assess effectiveness of SDWA/ What is best way to do this? May not be in information systems we are looking it
- Threshold questions:
  - 1- need same level/extent of information from <u>all PWSs?</u>
  - 2- do we need to know about every violation?
- Have to ask what our job is in order to answer threshold questions
- Should we be doing business differently from when we set this up years ago (mostly to support enforcement and compliance)?
- Don't gear information collection requirements towards bad actors trust PWS summary data
- Ontario reviewing regulations and information required and changed regulations hold PWSs accountable to report their information
- Federal agency has to decide what its business is and the information needed to do it
- Different state programs have different standards often more stringent than Federal so collecting violation data based on state standards will be different than based on national MCL (and different/comparable to different states)
- Intelligent reporting software can tell you if lat/long matches a zip code, etc. can help address burden issue
- Primacy program sets up fundamental tension between feds and state (butting heads) especially when it relates to a national DW program.
- Organize around customers/suppliers
- What at source of state/federal "butting heads"?
  - Requests for more data perceived as threat or display of lack of trust for use in enforcement and compliance
  - Communication problem e.g. performance partnership agreements
  - Tension because EPA management talks to state management but different communication at level of programs
  - Money from feds does not go to data reporting
  - Need consistent messages:

Legislature

EPA management EPA programs State management State programs **PWSs** 

- If EPA willing to make real change get together with states (current approach doesn't work well)
- What data states provide to EPA really helps to protect public health?
- ► EPA responsible to oversee and back stages state programs needs this data to do this see patterns and analysis of performance of program and take enforcement action in e.g. regions cases
  - *Is this what it should be?*
  - Information on compliance doesn't do this
  - Provide data so EPA oversight is credible
  - Data currently asked for does not do this (not a valid use of the data being collected especially lat/log; treatment technology.)
  - If counting beans all the time, not paying as much attention to other things
  - Utility responsible to customer
  - One EPA business need identifying <u>emerging</u> contaminants (UCMR)

#### I. b) What data Needed to Evaluate Success and Where Can it From:

- Parametric data from states may not address the data needs
- Reg. to inform public <u>plus</u> additional requirements e.g. CCR
- For program evaluation collect through mid-year review (regions)
  - EPA come review the documents
  - Or 3-year review
- Either parametric or violation data
- Need occurrence with parametric

## **EPA National Drinking Water Program**:

- Oversight and backstopping
  - compliance data critical for this

• Inform Public

- Address emerging contaminants
- Evaluate existing regulations
- Developing new regulations
  - affordability/economics of treatment
  - co-occurrence and treatment technologies
- Sensitive sub-pops

Source water protection

- For backstop/oversight
  - violations/compliance data from states (outcome focus)
  - others systems set up for collecting other program evaluation needs
  - don't ask every system, but a sampling
- Need to define/clarify questions before identifying information needs
- Need basics:
  - what is in water, where
  - characteristics of system/effectiveness of treatment

#### • EPA Question:

- Is it the reporting burden or that you don't want EPA to have it (the data)?
  - Concern regarding how data will be used, interpreted by EPA or public and the limits of the data:
    - some of it is wrong
    - data collected for are reason may have different quality control that data collected for another purpose
    - needs to be properly handled
  - No problem sharing SDWIS/State data once up and running
  - ➤ Data fine metadata if people willing to go get it
  - ➤ ICR huge burden resistance not about sharing data
  - Concern regarding second-guessing state data/program
- Need for reporting tracking:
- distinguish between monitoring or reporting violation versus an MCL violation
  - lots more work!

#### I. c) Parametric Data

- Need data system with place holder for this data don't want a new database
- Are we talking about voluntary, required, regulatory reporting?
- *not yet decided what is appropriate and representative?* 
  - Go through state
  - Any such requirement inappropriate as a regulation going <u>around primacy state</u> (conflict between primacy direct implementation
  - UCMR <u>not</u> part of primacy since by def unreg some states pleased <u>not</u> to be involved
  - Some states pleased NOT to be involved
  - Are some data elements only needed for some period of time (i.e. effectiveness of treatment)?
- This data used especially for six-year review to see if regs are doing what they are intended to do.
  - Need meta-data on sample by sample basis for accurate comparability of data
  - Labs provide analytical data their ID is included with their reports.
  - Per system basis for list I contaminants (all large and some small systems)
     \$3-4000/system (1 yr. monitoring)

## I. e) How Communicate Better Between EPA and States

- Involve data people from states more in regulation development (*why have they not been there?* has not been the emphasis)
- Participate in ASDWA meetings and get <u>data</u> on the agenda or establish sub-group on data
- Data management folks have taken a back seat need to step up
- AWWA source water ask what data elements are needed
- Include OEI in more of the discussions
- Hard for data and technology people to talk to each other
- tend to work separately need to hear each other (lesson from ICR)
  - fine points get missed if technology people not involved IT people need to be involved early
  - Data <u>sharing</u> issues are management/policy issues not for data "handlers" (data management staff)
    - <u>how</u> to collect data requested
    - data management a small piece
  - EPA IMB newsletter is good
  - Internally, EPA not getting their people together
  - Drivers at state level (TX) are responsibilities to state legislature and to EPA and to water systems (what state agrees to do for a fee) (these become "performance measures" and have implications throughout the system)
  - EPA sometimes doesn't research their own data before asking for more
    - smarter use of existing data
  - Key is understanding the questions and data needed and then how collect, etc. (and if it needs to be collected or already exists)

#### **I. f**)

- No additional data requirements beyond PWSS program
- Geospatial data very complex
  - vectors
  - adjacent/branches of watershed
  - etc
  - need to be very clear what you want/need
  - very expensive
- Source water assessment data may be collected already, but in different systems question of getting it to other systems
  - link to this data
- DW program is changing prevention is emerging as more important need to identify data needs and availability
- Look to waste-water program also link WW and DW to share data
- Interactive mapping projects
- Need to know hydro geologic sensitivity of water source with source water assessment data
- States have history of protection activities that these new requirements <u>interfere</u> with.
- Secondary users of data will use data in ways or for purposes not originally intended
- measuring success of protection

- no outbreak = success
- can only really "measure" failure
- outbreak is a trailing indicator we need to look for <u>leading</u> indicators
- Need to define the value of data requested: define the business need does the data meet the need?
  - EPA not the core business managers, but need to evaluate success of the business (of states)
  - EPA does get the requests for data from other agencies/congress/public, etc. not always anticipated in past

### **II.** a)

- How much data is electronically submitted?
  - most or all to EPA
  - to states: 0-80% varies a lot (more chem. and rads than microbial)
  - electronic reporting makes burden much more manageable need to get smart software to those reporting

## Why:

- large labs can report electronically
- small systems report on paper (whoever owns the data reports)
- capability of multiple labs varies
- slow process quality control issues state wants oversight of quality control
- small labs may not have LIM
- Goal make electronic data exchange part of lab certification requirement
- Guidance for state reporting should be part of role development and rule when promulgated not after the fact. (also, don't leave specific data requirements for <u>after</u> the rule).
- Proposed shift:
  - EPA define <u>core</u> data requirements
  - Establish partnerships/utilities to agree on other valuable information; state will collect and save.
- Develop directory of who has what data
- (EPA this is where we want to go)
- Create a template for small systems (Ontario model)
- Pennsylvania:
  - going paperless
  - existing pilot projects
  - improve data quality 1 set of data
  - inventory SDWIS plus much more

## II. b)

- Depends on <u>questions</u> you're asking
- Directory approach not pull all data into one place

Can CCR be modified to address these needs? A good vehicle that already exists

### II. c)

- Desired frequency of new releases?
  - SDWIS/FED annually (or not at all)
  - SDWIS/State more often
    - (currently other way around)
- No substitute for one-on-one communication with states (e-mail, phone)
- Go towards web-bases XML (post data outside firewall) more efficient
- Still need violations linkages
  - caution against limiting flexibility of 4 methods has implications for states
- More simultaneous release of SDWIS-Fed and State.

## <u>III.</u>

- Leave SDWIS/FED as is and focus resources on developing new approach (XML/CDX)
  - takes states long time to put modifications in place
- equiv. question for states don't' want to invest in addressing SDWIS/FED if something new is coming
- Question: how deal with SDWIS/FED regarding rules in the pipeline?
  - Just because SDWIS Fed can't handle data for new rule doesn't mean states are not collecting the required information
  - Not ask states to submit to 2 systems
  - How can EPA get this if SDWIS/FED not updated
    - States can provide spreadsheets
    - EPA provide format (what fits in SDWIS Feds in it and what doesn't until new system is ready)
- In interim: create new modules that can <u>link</u> to new system
- Stop SDWIS/FED......add appropriate fields to SDWIS/State and use SDWIS/State for now (to provide for needs of SDWIS/FED users)
- Keep as much as you can of what works well enough (data transfer causes problems so minimize it)
- Keep old system going as is -- modular approach to building new ones transfer information module by module.
- Try not to change table structure but can add new codes to existing fields
- Continue to keep SDWIS/FED up to date (include modifications) until new system can accommodate needs.

#### IV. Data Quality

- Do not require use of SDWIS/State..... a lot invested by some states in other systems
- Show us that data is really needed to answer questions
- Under-reporting of violations not in data issues determination by state regarding appropriate reporting/monitoring frequency
- Only require major violations reported

- Problem: most violations at small systems harder to get the data emphasis on small systems needed
  - Community. vs. non-community esp. (for violations data)
- Unique identifier is critical
- Eliminate problem of recording violations for 30 chems because 1 sample missed
- Data quality not that bad methodology to evaluate data quality paints states in worst light
- Difficulty in accessing systems to do QA/QC is a serious problem fixing this would help (utility perspective) standard internet access
- Timeliness related to above
- Provide cushion on late reporting (not call it a violation right away)
- Make it easier to update violations

## **Outstanding Questions**

- How does stakeholder involvement process for this interface with stakeholder process for source water protection strategy development?
  - SWP separate stakeholder process to identify measures then hand off to this process